

CANINE EXISTENCE

Come. Play. Learn.



410 Great Road
Littleton, MA 01460
Phone 978-742-9700
www.CanineExistence.com

Dear Dog Owner,

Thank you for your interest in Canine Existence's Dog Daycare Program. We proudly offer a safe, fun, and stimulating environment for your dog. At Canine Existence, your dog will enjoy plenty of social interaction with other dogs along with individual attention from our professional staff.

Enclosed is additional information about our services and the forms required to register your dog. To enroll, simply complete and return the application, waiver, and vaccine certificate (pages 7-13). Feel free to drop off your application in person or email it to info@canineexistence.com.

Our team is committed to offering you and your pet the security of a home away from home with lots of safe exercise and healthy play. Please don't hesitate to call us at 978-742-9700 if you have any questions, or feel free to stop by to visit our facility; we are open Monday through Friday from 6:30 am to 6:30 p.m. We look forward to meeting you and your dog.

Sincerely,

A handwritten signature in cursive script that reads "Casey".

Casey Palmer, B.S. CVT
Owner/Manager

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Hours of Operation

6:30am – 6:30pm
Monday–Friday

Drop-off between
6:30am – 9:30am

Pick-up between
Before 6:30pm

Daycare Price List

A pass is valid for six months from date of purchase.

Half Day (five hours from drop off until 1:30pm) \$25

1 Day pass: \$35 (1 dog) \$55 (2 dogs) \$75 (3 dogs)

5 Day pass \$145 (1 dog) \$235 (2 dogs) \$320 (3 dogs)

Monthly (20 consecutive weekdays) \$480 (1 dog)

Prices effective 6/1/2017

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General Information

Canine Existence provides a safe, fun, and stimulating social environment for dogs two months of age and older during weekday business hours. To ensure the safety and health of your pet and our other guests, and the best possible experience for everyone, we require the following:

SPAYING/NEUTERING: Each dog's health is of the utmost importance to our staff. We require that all dogs be altered by the age of twelve months. However, if you have concerns about early spay/neuter, or your veterinarian/breeder is encouraging you to wait until your pup has matured please discuss your situation with our staff. We are happy to make allowances on a case-by-case basis.

VACCINATIONS: All dogs must be up to date on vaccinations. Upon enrollment owners must provide proof of age appropriate distemper, kennel cough, and rabies vaccinations, as well as record of a negative fecal exam no more than 30 days prior to enrollment. Puppies must have at least one series of vaccines before enrollment. Titters and health waivers are accepted in lieu of annual vaccines for dogs over 12 months.

HEALTH: Owners must certify that their dog is in good health and has not been ill with a communicable condition in the last 15 days. Any dogs that have been ill within the last 15 days will require veterinary certification of restored health prior to admission (or readmission). If a dog is found to have an intestinal parasite they will not be allowed back to daycare until they have been treated and have had a follow up fecal that is negative. For most parasites the follow up fecal is done 3 weeks after treatment. If you have any questions please do not hesitate to ask our staff.

BEHAVIOR: All dogs must be friendly to canines and humans alike. Owners must certify that their dog has not harmed or shown any aggressive behavior towards people or any other animal. Your pet will be spending their day with other dogs and the safety and health of all our dogs and staff is among our main concerns.

RESERVATIONS: Due to space limitations reservations are necessary. We cannot accept walk-ins. We reserve the right to charge a full day's fee for cancellations occurring with less than 24 hours notice and no shows if we are unable to fill the vacant spot.

LATE FEE: We require that clients pay a fee of \$1 per minute (after 6:30 p.m.) if they are late picking up their dog.

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What to expect from daycare

What do we do when we arrive? We ask that you make every effort to **drop your dog off no later than 9:30**. Our day has a rhythm in which the dogs are energetic when they first arrive and playtime goes on until around noon when the dogs begin to get tired and look for a place to rest. We find that dogs who arrive later than 9:30 typically are “off schedule” which disrupts the flow of a normal day. Upon arrival, please keep your dog leashed at all times (with the leash in your hand) until we have taken him/her from you. Please do not let your dog relieve himself in the parking lot or the adjacent property. We will take your dog outside when he/she arrives. If there is another dog in the waiting room, please wait outside until that dog is admitted. Dogs can get very excited upon arrival and confrontations may occur. We want all our dogs to be safe and happy.

What should I bring to daycare? Please bring your dog on a flat buckle (quick-release) collar and flat leash. Due to safety reasons flexi-leads are not permitted on property. Head collars and no-pull harnesses are welcomed and encouraged, but will be removed before your dog is introduced to the playgroups. You may also bring food if your dog will need to be fed during daycare hours. We ask that you do not bring toys or balls from home, as some dogs become possessive about their own toys.

How will my dog be introduced to the group? The process of introducing your dog into the playgroup and to the members of our staff is carefully conducted. To begin, our staff introduces your dog to suitable playmates with similar play styles—one by one. Before being admitted to the large playgroup, your dog, accompanied by some of his/her new friends and a staff member, will spend time getting acclimated to the surroundings and to the energy in the room. The orientation process lasts throughout the day. We devote special attention to monitoring a new dog’s progress in the playgroup, guiding how s/he learns to play and interact with dogs of different play styles. Our goal is to ensure that your dog has a positive initial encounter with each of the other dogs and adapts readily to their group.

What will my dog do during the day? Throughout the day we will alternate blocks of indoor and outdoor play, weather permitting. There are free play periods where dogs interact with one another if they wish, or they may opt to find a quiet corner and rest. Fresh water is available throughout the day. Our playground houses toys and pools for the hot summer days. Our indoor playrooms also provide a selection of tug, fetch, and chew toys.

What should I do when picking up my dog? We will provide you with a quick report on your dog’s day, and schedule your dog’s next visit. At this time, you may purchase a pass for your dog if you need to.

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What should I expect on the first evening at home? By the end of a successful interview your dog has had an exceptional amount of stimulation. While dogs are often very tired after daycare, on the first evening your dog may be so tired that s/he will opt out of an evening meal. This is simply due to the fact that s/he had a new environment to explore, new people and dogs to meet, and has experienced more mental and physical stimulation than usual.

What happens if my dog isn't suited for daycare? In the event that your dog must be dismissed due to stress or aggression, we will call you and arrange a convenient time for you to pick him/her up. If your dog has shown aggression towards another dog(s) and you cannot pick him/her up promptly, we will keep him/her crated (and provide bathroom breaks and water) to ensure the safety of the other animals. We have a zero tolerance policy when it comes to acts of aggression and will not be able to readmit your dog. We can recommend dog walkers in the area if needed.

Do you offer training and behavior consults? Please do not hesitate to discuss any concerns you may have about your dog's behavior with us. While we intend to offer on-site training classes in the future, our staff is very knowledgeable and they can refer you to training classes and behavior consultants in the area. You may also ask about our day training option.

Can I watch my dog play? While we understand how good it feels to watch your dog play and make friends, there are a few reasons why we cannot allow you to interact with the playgroups. Some of the dogs get too excited and aroused if people stand and watch them through the fence. This can also be alarming for some of our more sensitive dogs who are fearful of strangers. For insurance purposes we cannot have anyone who is not a staff member behind the lobby entry. Some dogs do not play in their owner's presence, and others may opt to protect their owner. If you are curious to see what your dog does during the day and with whom they play please check out our FaceBook page. (facebook.com/CanineExistence) We try our best to upload pictures and videos of the groups each day.

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Application for Enrollment Canine Existence Dog Daycare

Owner Information

Primary Owner's Name _____

Additional Owner's Name _____

Address _____

Home Phone Number _____

Primary Owner's Contact Information

Email _____

Work _____ Cell _____

Additional Owner's Contact Information

Email _____

Work _____ Cell _____

Emergency Contact – other than yourself or spouse

Name _____

Email _____

Home Phone _____ Work _____ Cell _____

Pet Information

Name _____

Breed _____

Gender _____ Birthdate _____ Weight _____

Is pet Spayed/Neutered (circle) If yes, at what age? _____

Does your pet have any medical conditions? _____

Is your dog on any prescription medications? Yes No

If yes, please list _____

Are there any restrictions that should be placed on your dog's activity? Yes No

Please explain _____

Veterinarian

Clinic Name _____

Address _____

Phone _____ Fax _____

Pet History

Where did you get your dog? (circle one) Breeder Shelter/Rescue Other

Name of Breeder/Shelter _____

Date you acquired the dog _____

How old was your dog? _____

If adopted, do you have any knowledge of your dog’s past history? (circle) yes no

Please describe any history _____

How did you hear about us? _____

Why have you chosen dog daycare for your dog? _____

Has your dog attended another daycare center? _____

If yes, which daycare _____

Reason for leaving _____

Household

Please list the number of adults and children that live with the dog. (Include ages of kids)

Are there other animals in your household? Yes No

If so, please list type, sex, and age of each.

How does your dog get along with other resident animals?

When alone, does your dog tend to: Chew Dig Bark Cry/Howl

Does your dog (**please check all that apply**)

____ Have free access to the house? Supervised or unsupervised

____ Have free access to the yard? Supervised or unsupervised

____ Have a fenced yard? If yes what kind of fence? _____

____ Receive daily walks? How long is each walk typically? _____

____ Receive any exercise besides walks? Examples: Jogging, bike riding, ball or stick play

____ Have access to play with other dogs? Please list circumstances (play dates, dog park, etc)

Is your dog crate trained? Yes No

How does your dog react when you arrive home? _____

Health/Grooming

Does your dog have any allergies? _____

What kind of food is your dog fed? _____

How many times a day is your dog fed? _____

How much is your dog fed for each meal? _____

Is your dog a picky eater? (circle) Yes No

How would you rate your dog's weight/body condition? Good Thin Chunky

Does your dog have any sensitive areas on his/her body? _____

Where are your dog's favorite petting spots? _____

Is your pet regularly groomed? (circle one) Yes No

Where do you take your pet for grooming? _____

How does your dog act at the groomer? (circle)

Fine Anxious Scared Wiggly Needs to be muzzled

Behavior

Personality

Please check the words that describe your dog:

<input type="checkbox"/> Mellow	<input type="checkbox"/> High energy	<input type="checkbox"/> High Strung	<input type="checkbox"/> Jealous
<input type="checkbox"/> Calm	<input type="checkbox"/> Loud	<input type="checkbox"/> Alert	<input type="checkbox"/> Fearful
<input type="checkbox"/> Shy	<input type="checkbox"/> Unruly	<input type="checkbox"/> Happy	<input type="checkbox"/> Anxious
<input type="checkbox"/> Submissive	<input type="checkbox"/> Timid	<input type="checkbox"/> Goofy	<input type="checkbox"/> Pushy
<input type="checkbox"/> Playful	<input type="checkbox"/> Well-behaved	<input type="checkbox"/> Immature	<input type="checkbox"/> Mean
<input type="checkbox"/> Silly	<input type="checkbox"/> Hyper	<input type="checkbox"/> Lively	<input type="checkbox"/> Protective
<input type="checkbox"/> Sweet	<input type="checkbox"/> Aggressive	<input type="checkbox"/> Possessive	<input type="checkbox"/> Wonderful

Behaviors Observed

Please check any behaviors your dog may exhibit:

<input type="checkbox"/> Dog Aggressive	<input type="checkbox"/> People Aggressive	<input type="checkbox"/> Food Possessive
<input type="checkbox"/> Jumps on People	<input type="checkbox"/> Mouthy/Bites	<input type="checkbox"/> Eats Poop
<input type="checkbox"/> Eats Rocks	<input type="checkbox"/> Destroys Toys	<input type="checkbox"/> Noise Phobias
<input type="checkbox"/> Destroys Furniture	<input type="checkbox"/> Toy Possessive	<input type="checkbox"/> Barks Excessively
<input type="checkbox"/> Growls at Strangers	<input type="checkbox"/> Does not Obey	<input type="checkbox"/> Chews Excessively
<input type="checkbox"/> Escapes	<input type="checkbox"/> Separation Anxiety	<input type="checkbox"/> Guards Food Bowl
<input type="checkbox"/> Guards House or Yard	<input type="checkbox"/> Fearful (describe fears below)	<input type="checkbox"/> Can't Grab Collar
<input type="checkbox"/> Dislikes being groomed	<input type="checkbox"/> Fence fights	
<input type="checkbox"/> Other (please describe)	_____	

How does your dog behave around children? (circle)

Good Scared Exuberant Mouthy Growls Unknown

Does your dog act afraid of any specific items or noises? Yes No

If so, please explain. _____

Does your dog ever bark or growl at anyone passing outside your home or yard? Yes No

Are there any kinds of people your dog automatically fears or dislikes? Yes No

Are there any kinds of dogs your dog automatically fears or dislikes? Yes No

Please elaborate on any fear issues your dog may have _____

How does your dog react to puppies?	Playful	Excited	Growls	Avoids
How does your dog react to other dogs?	Excited	Playful	Growls	Avoids

Has your dog ever:

Growled at a person or another dog?	Yes	No		
If yes, what were the circumstances? _____				
Bitten a person or another dog?	Yes	No		
If yes, what were the circumstances? _____				
Did the bite break skin?	Yes	No		
Where was the bite located?	Face	Hand/Arm	Leg	Body

Does your dog have any problems in any of the following areas?

Mouthiness Housetraining Barking Digging Jumping
 Other (please explain) _____

Has your dog ever snapped at anyone who has taken his/her food or toys away? Yes No

If yes, please explain _____

Does your dog play with any toys? Yes No

If yes, what type and what games? _____

Does your dog play with other dogs? Yes No

If yes, how does your dog play? Wrestles Plays chase Gives chase

Shared toys with another dog? Yes No

Jumped a barrier or fence? Yes No If yes, how tall was the fence? _____

Training

Has your dog had any formal obedience training? Yes No

If yes, please provide the name of the facility and instructor?

What class(es) did you complete?

Puppy Basic Intermediate
 Advanced Agility Rally
 Private lessons Competition Obedience

If no, do you plan on enrolling in training classes? Yes No

Is there a reason why you have chosen not to do classes? _____

What cues or behaviors does your dog know?

Sit Down Come Stay Paw Roll over

Any other behaviors? _____

Please provide any additional information you feel will help us get to you're your dog better:

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Owner Liability Waiver and Health Certification Canine Existence Dog Daycare

I, _____, hereby certify that my dog(s): _____ is/are in good health and has/have not been ill with any communicable condition in the last 15 days. I further certify that my dog(s) has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. I have read and understand the following:

1. I understand that I am solely responsible for any harm caused by my dog(s) while my dog(s) is/are attending Canine Existence Dog Daycare.
2. I further understand and agree that in admitting my dog(s) to Canine Existence Dog Daycare, the staff have relied on my representation that my dog(s) is/are in good health and has/have not harmed or shown aggressive or threatening behavior towards any person or any other dog. The Canine Existence staff may at any time remove a dog from daycare if he/she exhibits behavior that could be harmful to other dogs or staff.
3. I further understand and agree that Canine Existence Dog Daycare and its staff will exercise due diligence and reasonable care while caring for my pet, and will not be liable for any problems that may arise. I hereby release Canine Existence of any liability of any kind whatsoever arising from my dog's/dogs' attendance and participation.
4. I further understand and agree that dogs can sometimes receive minor cuts and scratches at daycare. If a dog becomes otherwise ill or injured and is in need of immediate care, Canine Existence will transport the animal to the Westford Emergency Clinic and attempt to reach the owner while the animal is in transit. If the owner is unreachable, Canine Existence will have the veterinarian proceed with any treatment deemed necessary. Owners will assume all financial responsibility for veterinary treatment.

I certify that I have read and understand the policies of Canine Existence as set forth on the General Information and Policies sheet and that I have read and understand the conditions and statements of this agreement, including the following:

_____ Some fees are based on a pass plan. A pass is valid for six months from date of purchase. Payment is expected at time of service.

_____ Business hours are 6:30a.m. to 6:30p.m. Monday through Friday. Canine Existence is not an overnight facility, staff is off duty at 6:30 and there will be a \$1 per minute late fee assessed for any pet left after close of business.

_____ Reservations are required. Canine Existence does not guarantee space for walk-in appointments. Cancellations with fewer than 24 hours notice will be charged a full day's fee.

Dated _____

Signature of Owner _____

